



## Closure of Rosemount Medical Group

Rosemount Medical Group, 1 View Terrace, Rosemount, will cease to provide GP services from 31<sup>st</sup> January 2019.

### **What is happening?**

Rosemount Medical Group is an independent business owned by the GPs and provides GP services for NHS Grampian.

The GPs have come to the difficult decision to end their contract with NHS Grampian and close the practice from the end of January 2019.

Rosemount Medical Group will continue to care for patients as usual until patients are transferred to other practices. The practice will officially close on 31<sup>st</sup> January 2019.

### **Why is this happening?**

The practice has experienced difficulties in maintaining a full practice team for its 4,568 registered patients.

The practice team has been carrying a vacancy for some time and there are two GP retirements coming up.

### **What are you doing about this?**

Aberdeen City Health & Social Care Partnership (ACHSCP) is an organisation responsible for some services from Aberdeen City Council and NHS Grampian. We are responsible for ensuring patients have access to GP services across the city.

We are making sure that Rosemount Medical Group patients have access to GP services beyond 31 January 2019.

The Aberdeen City Integration Joint Board (IJB) is the body responsible for overseeing GP services. Its members agreed in October that their preferred option is to transfer Rosemount's patients to other GP practices in the city, as near to their homes as possible.

**PLEASE NOTE:** Please ignore information about Rosemount Medical Practice which has been included in the most recent edition of Midstocket Matters. The newsletter has included a message from Charles Michie Pharmacy, which suggests that patients have to make their own arrangements to transfer to a new practice. This is factually incorrect. Aberdeen City Health & Social Care Partnership is transferring groups of patients to new GP practices in stages, up to mid-January 2019. Patients do not need to take any action. Transfers will be done automatically.



### **Can you guarantee that we will all have a new GP?**

**All** patients of Rosemount Medical Group will continue to have access to a GP after Rosemount Medical Group closes. You will be transferred to a new practice.

### **What will happen next?**

Groups of patients are being transferred to a new GP practice in stages between early November 2018 and mid-January 2019. Your letter will tell you which practice you will move to and when.

### **What does this mean for me? Do I need to do anything?**

You do not need to take any action. Your transfer will be done automatically.

All you will need to do is make sure you call the new practice when you need an appointment or to order medication, **after the date in the letter.**

### **Will my repeat prescriptions go to the new practice?**

ACHSCP will make all the arrangements to transfer patients at the right time to other practices, including your medical notes, medication requirements and other arrangements.

If you currently have your prescriptions sent to a pharmacy, please advise the new practice which one it is when you order your medication for the first time.

### **I haven't received my letter yet?**

Patients will be receiving their letters in groups. The last set of patients will be receiving their letters in the week beginning 7<sup>th</sup> January. Please do not worry if you haven't received your letter.

### **Can I register with a new GP now?**

The closure of Rosemount Medical Group will affect some 4,500 patients, which is why we are encouraging patients to remain with the practice for the time being. Registering with other practices at this time could cause capacity problems for the other practices in the city.

### **What happens if my new practice doesn't suit my needs?**

We are encouraging patients to transfer to the practice noted in your letter to ensure that other practices are not adversely affected. However, if the practice you are transferred to doesn't meet your needs, you can choose to register with another practice. You will need to do this yourself. It will be best to do this once the automatic transfer is complete.

### **I have already registered with another GP, what should I do?**



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Whilst we are encouraging patients to remain with Rosemount until they are automatically transferred to a new practice, we are aware that some people will choose to register with another GP themselves.

If you choose to do this, we will need to stop your automatic transfer. **PTO.**

To do this you will need to contact us (details at the end of this document) and let us know:

1. Your full name
2. Your date of birth
3. Your postcode

## **How will I find out more?**

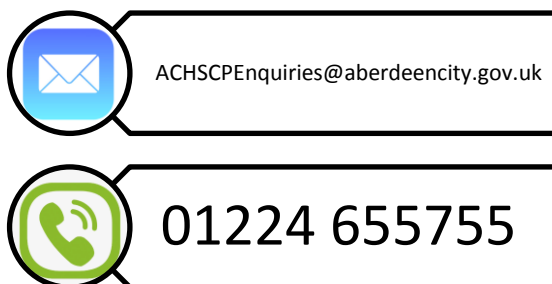
ACHSCP will keep patients and the wider community up-to-date with developments.

We have held public information sessions in September & December. There will be further sessions on:

- Monday 14<sup>th</sup> of January – 1100 to 1300
- Wednesday 16<sup>th</sup> of January – 1700 to 1900

## **What if I want to ask a question now?**

If you have any questions, please contact us on the details below, and we will reply to you as soon as possible.



**This information sheet is also available in large print, other formats and other languages, on request.**

**This information sheet is also available online at:**

<https://www.aberdeencityhscp.scot/our-news/rosemount-medical-group/>