



This is a summary of what you've told us matters to you about primary care locally and nationally.

Does this reflect your views? Are there other things that are important to you? If so, please get in touch with us [here](#).

Thanks for your help

Primary Care includes the services you receive through your GP Surgery



54% of respondents would prefer extended opening hours; early mornings (16%), later evening (23%) or weekends (14%)

Most people would prefer their treatment, appointment or procedure near their home.

Respondents are very much in favour of increasing the use of electronic communications in primary care, particularly to receive appointment reminders by text and ordering repeat prescriptions online. However, they are less keen to replace face to face with a video call consultation.

A recent survey of Aberdeen City patients relating to their GP Services during Covid19, demonstrated that 96% of patients are happy to participate in remote consultations, including via telephone and video-call:



Source: The Scottish Parliament



60% of people wouldn't mind having a telephone or video consultation. 17% would prefer face to face only.



It is important that you have the same professionals you see regularly.

Patients are beginning to understand the roles of wider multi-disciplinary teams in ensuring they access the right care at the right place.

- | | |
|---------------------------|-----------------------------|
| Podiatrist | Audiologist |
| Physiotherapy | Social Worker |
| Nurse or Nurse Specialist | Community Links Worker |
| Pharmacist | Paramedic |
| Occupational Therapist | Health Visitor |
| Mental Health Worker | Speech & Language Therapist |

Social Prescribing – Links Practitioners

I've been very thankful for the support offered to me by my link practitioner.... she has ultimately helped me get back on my feet again after suffering the loss of a loved one, helping me with debt counselling & most importantly helping me join a rehabilitation/work course that will hopefully lead to employment for me after many years of unemployment & mental health difficulties due to substance misuse. I wouldn't be in the position I am now, with a bright future ahead of me if it wasn't for my link practitioners support & understanding..

- Phlebotomist
- Breastfeeding Support Worker
- Midwife