

## New Aberdeen care at home arrangements take shape

Aberdeen City Health & Social Care Partnership (ACHSCP) is making plans to improve the way in which care is delivered to people living in Aberdeen.

Care and support services in people's homes across the three ACHSCP localities have been successfully awarded to the Granite Care Consortium (GCC) under new commissioning arrangements.

GCC is a new consortium of 10 local care and support providers who have a wellestablished history of providing care to thousands of our local residents in Aberdeen over many decades. The members of the consortium are:

- VSA
- Aberdeen Cyrenians
- Archway
- Blackwood
- Bon Accord Care
- Cornerstone
- Inspire
- My Care Grampian
- Paramount Care (Aberdeen)
- Penumbra

The new arrangements will focus on ensuring people are as resilient as they can be and will support them to stay connected to their local communities.

Under the new model, the provision of care will move away from the current schedule of tasks which are timed. Instead, teams will work together with people receiving care, their families and other practitioners within each locality to provide care tailored to individual needs. Local assets will also be used to connect people back into their community.

The consortium will, over time, make greater use of new technology to support their work, where we feel it is an appropriate way to support people to meet their outcomes.

The Partnership's Lead Commissioner, Anne McKenzie, said: "The new arrangements will enable the Partnership and the consortium to work together with the public to concentrate on supporting people to meet their individual outcomes.

"They will provide a more flexible and person-centred approach to care, firmly embedded in our three localities. The focus will be on what people needing care want to achieve and working with them in an enabling way to achieve their outcomes so that they remain as independent as possible.

"We are now in a transitional phase to make sure that all necessary arrangements are in place to ensure continuity of care for people. The new arrangements will become operational on 1 November 2020 but the Partnership and the providers will continue for the longer term to make sure that we learn and improve the ways in which we work together to meet people's outcomes.

"Organisational development for all staff is a key focus and teams will be supported throughout, with feedback sought from staff and learning opportunities developed."

A consortium spokesperson said: "A great deal of careful planning and preparation has gone into the framing of the new arrangements to make sure that they deliver for our clients and for care staff. The Granite Care Consortium is looking forward to working with people who are currently delivering service users' care and support."

The new arrangements will require staffing flexibility but clients will continue to receive care from their existing carer wherever possible.

The Partnership has developed the new model after wide-ranging consultation and engagement with providers and service users.

Anne McKenzie added: "We have now written to people to explain the changes that are happening and will write to them again in the near future with further information."

## **ENDS**