



## **Aberdeen Community Health & Care Village – update on services** 27 March 2020

Services in Aberdeen Health Village have been moved out of the building to give the Health & Social Care Partnership increased capacity to deal with the Covid-19 outbreak.

Health Village-based staff have been placed on other duties elsewhere across health and social care in order to maintain workforce numbers in critical frontline services for the most vulnerable.

- **Sexual Health** – Sexual health services have moved to Foresterhill Health Centre, 1st floor, reception 3; Main reception 0345 337 9900 / Abortion care 01224 655535 / Professional helpline 01224 655525; [nhsq.gshhealthadvisers@nhs.net](mailto:nhsq.gshhealthadvisers@nhs.net). Routine care is suspended apart from the virtual contraception clinic. Emergency contraception, abortion care, HIV care and urgent STI presentations continue. No walk-in patients will be seen. Please call ahead to be triaged.
- **Dental Practice/Clinic** – Routine dental treatments at the Health Village have been suspended. For dental emergencies within working hours (8am-6pm), please phone 0345 45 65 990. Outwith normal hours, please phone NHS24 on 111.
- **Dietetics, Podiatry, Speech & Language Therapy, Physiotherapy** – There are no appointments at the Health Village. All services across all of our clinics and community services across Aberdeen have been reduced to providing essential services only. All routine appointments have been cancelled. We will be in touch with those who have an urgent need to discuss an alternative plan with you.

If your condition worsens and you need to contact any of these services urgently, the contact details are below – please note that in most cases we will provide advice over the phone and only in essential cases will we arrange an appointment.

Further support to manage your condition is available at <https://www.nhsinform.scot>. We have included some other links below that may also be helpful for you to help manage your condition.

The contact details provided below are for **URGENT ENQUIRIES ONLY**

### **Dietetics**

01224 655777; email [nhsq.communitydietetics@nhs.net](mailto:nhsq.communitydietetics@nhs.net)

Further information about a range of dietary conditions at:

<https://www.healthyweightgrampian.scot.nhs.uk/nhs-services/community-dietetic-service/community-dietetic-service/>

NB: All patients who are receiving enteral tube feeding will be sent a separate letter with details of who to contact in an emergency.

### **Physiotherapy**

0345 099 0200; email [nhsq.aberdeenoutpatientphysio@nhs.net](mailto:nhsq.aberdeenoutpatientphysio@nhs.net) for returning patients.  
For new referrals please contact 01224 553333 or email [nhsq.mskreferralcentre@nhs.net](mailto:nhsq.mskreferralcentre@nhs.net)

Further information at <https://www.nhsinform.scot/symptoms-and-self-help/body-parts>

Back pain - <https://www.youtube.com/watch?v=THpZyhRnsdg&feature=youtu.be>

Ante natal/post-natal – <https://pogp.csp.org.uk/information-patients>

<https://www.youtube.com/watch?v=n8s-8KtfgFM>

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## Podiatry

07976 557945; email [nhsq.podiatry@nhs.net](mailto:nhsq.podiatry@nhs.net)



Personal Foot Care  
Booklet (3).pdf

## Speech and Language Therapy

Adult Service 01224 558377; email [nhsq.citysltadults@nhs.net](mailto:nhsq.citysltadults@nhs.net)

Children's Service 01224 310582 please call for advice

Useful websites [www.ican.org.uk](http://www.ican.org.uk) [www.thecommunicationtrust.org.uk](http://www.thecommunicationtrust.org.uk) [www.hanen.org](http://www.hanen.org)

[www.bbc.co.uk/tinyhappypeople](http://www.bbc.co.uk/tinyhappypeople)

- **Cardiac rehabilitation** – Staff have relocated to Ashgrove House, Foresterhill site, ARI, tel 01224 553946. No patients are being seen at Ashgrove House and no groups are currently running. The service is following up patients by telephone and email.
- **Outpatients, pulmonary rehabilitation, falls classes minor surgery, radiology, endoscopy** – There are no appointments at the Health Village. All services have been reduced. More information will be published as soon as possible.
- **The café, Health Point, Carers Point and all Learning Centre** meeting rooms are also closed to the general public.

Further information on Health Village services will be published as soon as it is available.

ENDS