

## **Health Protection Team New / Update Information for Care Home Managers**

### **Notifications**

Contact HPT if you have a confirmed Covid case in the care home in either residents or staff **OR** a suspected outbreak of other type i.e. D&V

### **Results – Please do not phone HPT for results**

- Care home staff looking for their own results, testing team will notify them of results. If any issues call testing team on: **01224 558494**
- Calls re staff routine testing, call the testing support helpline on : **0800 0086587**
- Positive resident results will be fed back to care homes by HPT / testing team, do not call in asking for results.  
When there are **confirmed LFD/PCR Tests** in staff and PCR in residents.  
HPT will call and risk assess the need for mass testing/further IPC/PPE input.  
HPT will work directly with care home re support around ongoing cases/outbreak.

### **Guidance**

- Issues about guidance, read guidance and make a decision as to whether you can follow guidance or need to risk assess around the issue. Further questions re application of guidance contact partnership care home nurses and oversight groups.

### **Care Home Support meeting - Day and time to be confirmed**

- A weekly care home managers meeting for all care home providers to provide updates re new guidance and support round common issues.

### **Training**

- HPT will continue to provide education and training to care homes in partnership with Care Home Assurance Nurses Visits
- HPNS will continue to visit care homes during outbreaks to assist outbreak management.

### **Health Protection Team**

**CORE HOURS - 9am-5pm Tel: 0122 558520**

**OUT of HOURS - TEL: 03454566000- only contact HPT if you have a confirmed COVID case or suspected outbreak of other type, i.e. D&V**