



Aberdeen City Health & Social Care Partnership

A caring partnership

April 2018: Update Number 5

West Unscheduled Care Project 'West Visits'

We are now into the 6th month of the 'West Visits' project. The project team and west visit practitioners would like to thank all the practices for continuing to support this new service. The service has carried out 222 visits during the first six months of the project, up to 19th April 2018.

What is the project about?

The purpose of the project is to test a new daytime urgent afternoon home-visiting service for patients in the West Locality. An Advanced Nurse Practitioner (ANP) is visiting patients who have requested an unscheduled home visit after 1.30pm that would usually have been undertaken by a General Practitioner (GP).

Patient requests for a home visit are being screened by a GP to see if they are suitable for this service. If suitable, the request is passed onto the ANP, who visits the patient and liaises with the GP practice regarding the outcome of the visit and any further action required.

Who's involved?

Patients in West Locality receiving visits

Out of Hours Urgent Care (GMED)

All GPs and practices in the West Locality

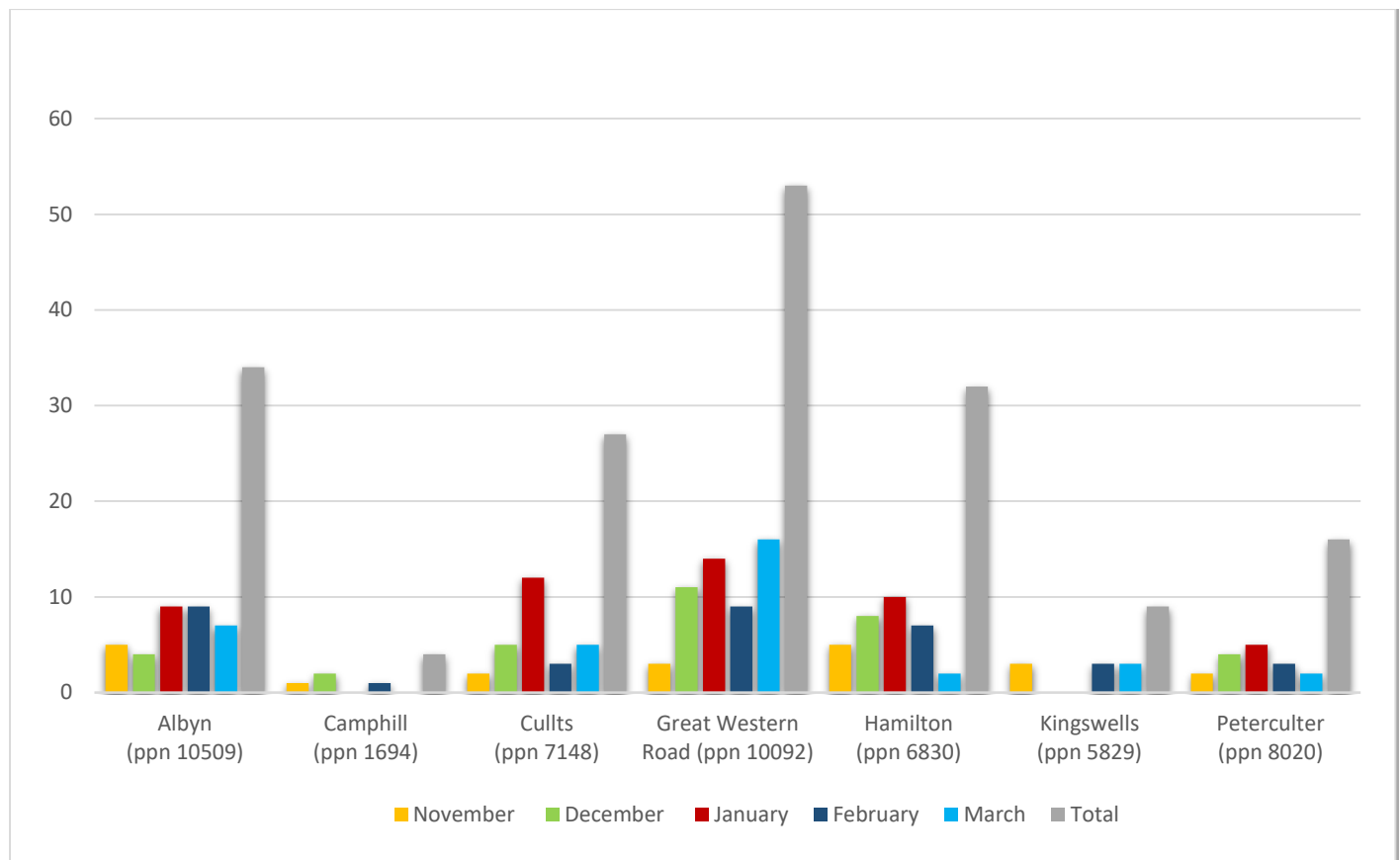
March Visits (1st – 31st March 2018): total 22 working days

Practice (practice population)	Number of Visits	Practice (practice population)	Number of Visits
Albyn (10,509)	7	Hamilton (6,830)	2
Camphill (1,694)	0	Kingswells (5,829)	3
Cults (7,148)	5	Peterculter (8,020)	1
Great Western Road (10,092)	16		34 total visits

Reasons for visits included:

- Flu symptoms, urinary symptoms, shortness of breath, headache, abdominal pain, rectal bleeding, seizures, fall at home and delirium
- **2** hospital admissions
- **26** prescriptions, drugs given or diagnostic intervention (urinalysis, bloods or ECG)

Visits November 2017, December 2017, January 2018, February 2018 and March 2018 = Total visits 184



Evaluation:

We have started to collect data for evaluation. We have been carrying out interviews with GPs from the West practices so they can share their experience of the service. From April, patients have been given a questionnaire to complete following their visit.

How do I find out more information?

The project team plan to provide updates on a monthly basis. If you have any questions about the project please speak contact Heather Tennant, Transformation Programme Manager, tel 01224 655735, email achscpttransformation@aberdeencity.gov.uk

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Please speak to any of us to find out more about what is happening and to raise any questions or concerns and watch out for future briefings.

