



# Aberdeen City Health & Social Care Partnership

*A caring partnership*

**February 2018: Update Number 4**

## **West Unscheduled Care Project 'West Visits'**

We are now in to the fourth month of the 'West Visits' project. The project team and west visit practitioners' would like to thank all the practices for continuing to support this new service. The service has carried out **135** visits during the first three months (*70 days have now been covered from the 6<sup>th</sup> November 2017 – 16<sup>th</sup> February 2018*).

### **What is the Project about?**

The purpose of the project is to test a new daytime urgent afternoon home visiting service for patients in the West Locality. An Advanced Nurse Practitioner (ANP) will visit patients who have requested an unscheduled home visit after 13.30pm that would usually have been undertaken by a General Practitioner (GP).

### **What will happen?**

Patient requests for a home visit will be screened by a GP to see if they are suitable for this service. If suitable, the request will be passed onto the Advanced Nurse Practitioner who will visit the patient and will liaise with the GP practice regarding the outcome of the visit and any further action required.

### **Who's involved?**

Patients in West Locality receiving visits

Out of Hours Urgent Care (GMED)

All GPs and practices in the West Locality

### **January Visits – (1<sup>st</sup> January – 31<sup>st</sup> January 2018)**

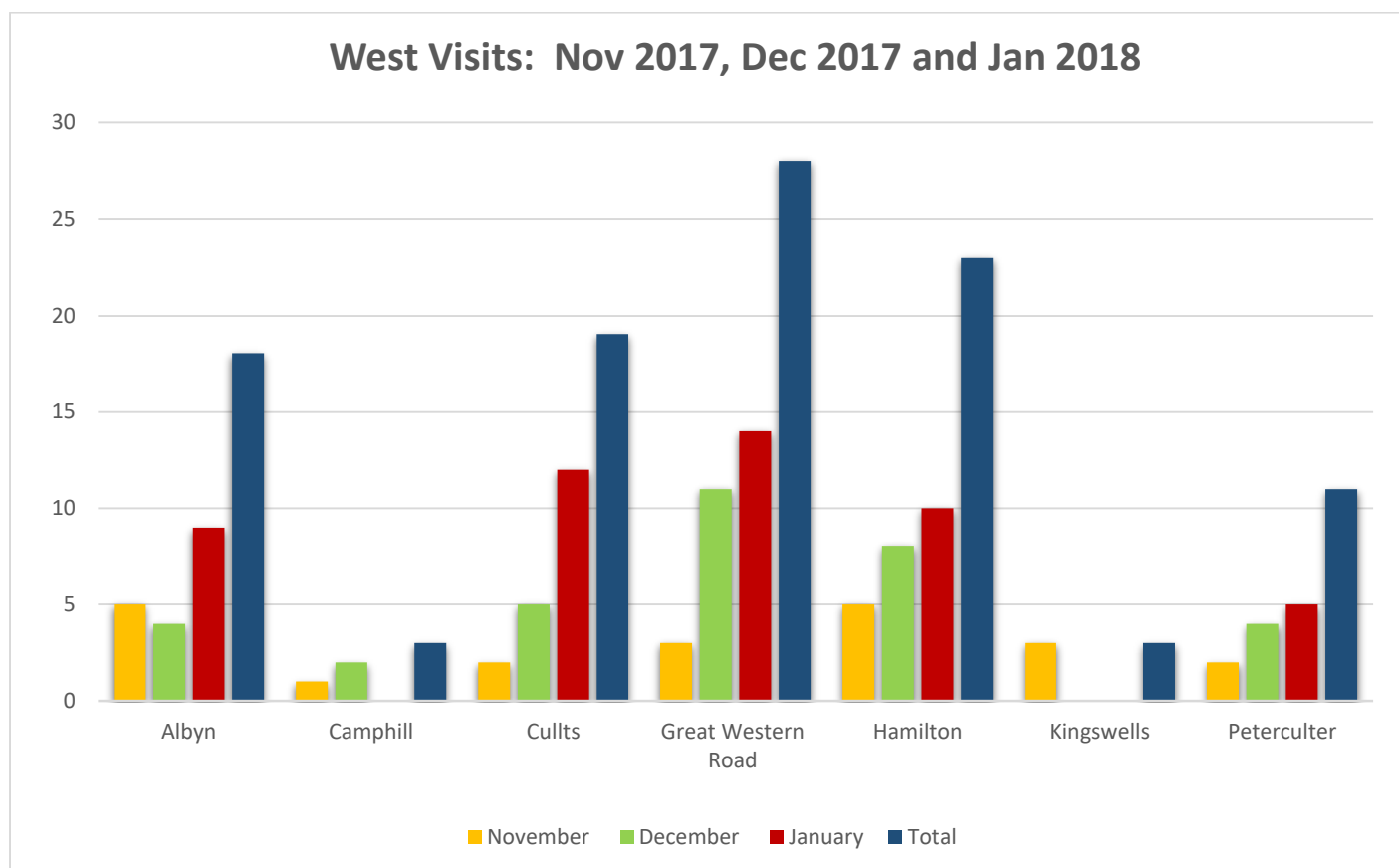
*21 days covered due to Public Holidays and weekends*

<b>Practice</b> (practice population)	<b>Number of Visits</b>	<b>Practice</b> (practice population)	<b>Number of Visits</b>
Albyn (10509)	9	Hamilton (6830)	10
Camphill (1694)	0	Kingswells (5829)	0
Cults (7148)	12	Peterculter (8020)	5
Great Western Road (10092)	14		<b>50 total visits</b>

### **Reasons for visits included:**

- Flu symptoms, urinary symptoms, shortness of breath, acute kidney injury, abdominal pain, rectal bleeding, seizures, fall at home and delirium.
- **5** hospital admissions
- **30** Prescriptions, drugs given or diagnostic intervention (Urinalysis, bloods or ECG).

## Visits November 2017, December 2017 and January 2018



### How do I find out more information?

The project team plan to provide updates on a monthly basis. If you have any questions about the project please speak contact, Heather Tennant, Transformation Programme Manager on 01224 655735 or via email [heathertennant@nhs.net](mailto:heathertennant@nhs.net)



### Share your experience:

If you would like to share your experience of the service please contact Heather Tennant on the contact details above. We would love to hear from you.

### West Visits Team Contact Details

Referral number: 01224 551825

ANP Mobile Number: 07966188370

Email: [nhsq.westvisits@nhs.net](mailto:nhsq.westvisits@nhs.net)

**Please speak to any of us to find out more about what is happening and to raise any questions or concerns and watch out for future briefings**

