



## Planning for Winter

### FACTORS AFFECTING BUSINESS CONTINUITY

Business continuity plans will have been tested during the past few months. However, there are additional factors specific to winter which may impact on business continuity eg staff travel, seasonal illness, weather. It is hoped that the following information takes some of these factors into consideration and provides useful links.

### STAFF HEALTH AND WELLBEING

#### Flu Vaccination

All information on this year's flu vaccination programme can be found at the following link:

[Flu Vaccination Programme 2021](#)

#### NHS Inform

[NHS Inform: Norovirus](#)

#### NHS Grampian

[NHS Grampian Homepage](#)

#### Aberdeen City Council

[ACC Website Homepage](#)

[ACC Roads, Transport and Parking](#)

[ACC Support Line](#)

[ACC Benefits and Advice](#)

[ACC Education and Childcare](#)

#### Aberdeenshire Council

[Aberdeenshire Council Homepage](#)

#### Moray Council

[Moray Council Homepage](#)



## **Scottish Government**

[Scottish Government Homepage](#)

## **Police Scotland**

[Police Scotland Homepage](#)

## **WEATHER**

[Met Office](#)

[SEPA Floodline](#)

[SEPA Floodline Notification Requests](#)

## **UTILITIES**

[Transport Scotland](#)

[SSEN Outage Summary](#)

## **TRAVEL**

[FirstBus Journey Planner](#)

[Stagecoach Route Planner](#)

[ScotRail Journey Planner](#)

[COTAG 4x4 Response Volunteers](#)

## **PREPARING FOR / RESPONDING TO WINTER**

[Ready Scotland: Prepare](#)

[Ready Scotland: Severe Weather](#)

[Aberdeen Community Councils](#)

## **Routes for escalating concerns related to business continuity**

As with any service, business continuity plans will be implemented at an appropriate time and under specific circumstances. During COVID, we also have opportunities for a shared understanding of some of the factors which may undermine business continuity, including staffing levels. However, we all recognise that at any given time there will be circumstances where contingencies fail. Under these circumstances it is reasonable and proper to request additional support.



In hours: Monday – Friday 9am-5pm. Providers are advised to contact the ACC service managers.

In hours telephone number: 01224 264004.

Out of Hours: Outwith in hours times ie weekends and between 5pm – 9am. Providers are advised to contact the ACC Out of Hours Social Work team.

Out of hours telephone number: 0800 731 5520.

Making these calls will ensure that, where necessary, a whole system response is generated.