



Appendix B

Aberdeen City Health and Social Care Partnership

Carers Strategy 2023-2026 - Action and Implementation Plan

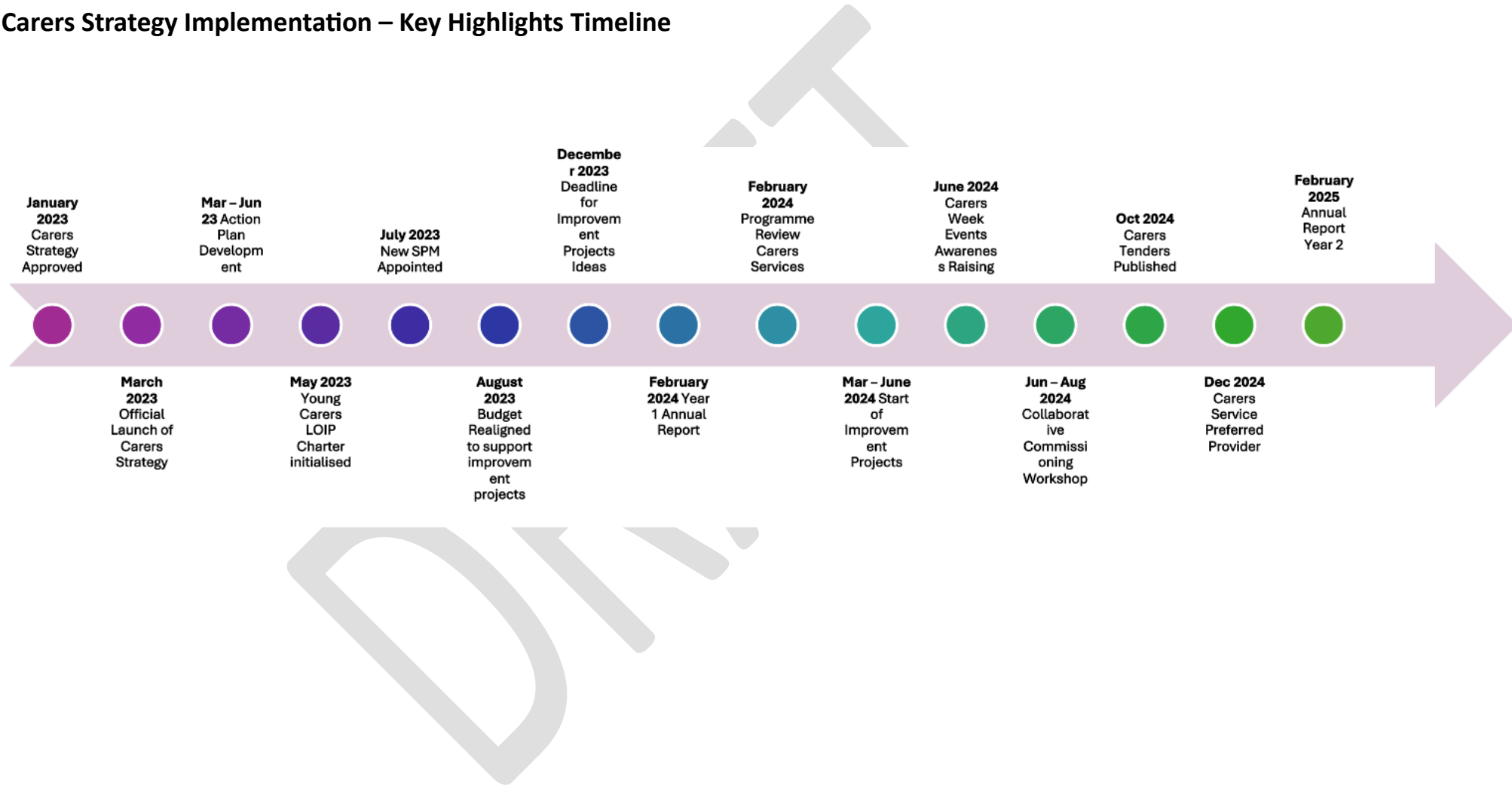
Carers Strategy Implementation Group

The ACHSCP Carers Strategy was approved at IJB on Tuesday 31st January 2023, soon after the Carers Strategy Implementation Group was established. There has been a wide range of attendees to this group, giving a collaborative effort to implement the Carers Strategy as wide as possible. We recognise that these groups take a bit of time to embed, and expand, ongoing development and consultation to include new voices around the table are helping the group expand with every meeting. It is important part of the groups reach and information gets out to multiple groups and sectors across Aberdeen. The Action Plan was developed from the strategic plan over a number of sessions with the group. We have a number of projects and action plan lines to focus our efforts over the 3 year plan. However this is continuously reviewed with the group members representation as below.

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| <ul style="list-style-type: none">• IJB Carer Reps• Barnardos• Quarriers• Sport Aberdeen• Adult Social Care• Physiotherapy• Nursing• ACVO• PAMIS | <ul style="list-style-type: none">• Stay Well Stay Connected• Learning Disabilities• Podiatry• Strategy and Transformation• Scottish Care• Bon Accord Care• Childrens Social Work• Education• We Too |
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Carers Strategy Implementation – Key Highlights Timeline





Action Plan

Action Plan Key

Not Started		0
In Progress/ On Track		13
Delayed		6
Completed		15
Continuous Review/ BAU		10

Improvement Project Alignment

Project Name/ Organisation	Priority & Action Alignment	Intended Aim	Outcomes Achieved
Barnardos ELM Music Therapy	1.1.4 1.3.1 4.1.2	Therapeutic music support groups for Young Carers within Aberdeen City who are both registered and un-registered with Barnardo's.	This collaboration resulted in 12-week therapeutic music sessions offered across five primary schools (Bramble Brae, Westpark, and Heathryburn) and one secondary school (St. Machar). These sessions were specifically designed to support both registered and non-registered young carers from our service.
Barnardos Residential Trips	4.1.2	Increased respite opportunities for Young Carers registered with the Barnardo's Young Carers Service – both overnight and full-day opportunities for short breaks.	The funding provided us with the opportunity to increase respite options for young carers, offering them a longer break from their caring responsibilities and ensuring that the needs of all young carers registered with our service were addressed. This included a five-day residential at Outward Bound, a full-day activity at the Scottish Young Carers Festival, and the planning of another residential before March next year.
PAMIS PMLD Family Sessions	4.1.2	Reduce isolation of some of the most marginalised carers in our communities, those caring for someone with a profound learning and multiple disabilities (PMLD)	PAMIS has spent their project connecting! We piloted a first-ever community group, led by PAMIS families in partnership with Robert Gordon University's occupational therapy students. It was a delight to share some time together each week from September to October. We met in accessible venues across the



		through hosting events and workshops that bring carers together to create sustainable relationships within their communities.	city to talk about life for people with profound learning and multiple disabilities (PMLD) and the unique challenges and joys of the caring role.
We Too Ninjas	1.3.1 4.1.2	Fund Ninja posts to increase activity, to Parent Carers. To help increase number of identified Parent Carers within Aberdeen City, offer informal support, relaxed sessions and signposting to relevant help and services.	<p>The funding has support Ninjas at Ninja HQ for their own personal development as well as their impact within the City.</p> <p>As the team also identify as parent/carers, helping visitors attending Ninja HQ often to initially look for signposting and information for their children, allows natural conversations to help both visitors identify as parent/carers and siblings to identify as young carers.</p> <p>Over the last 12 months Ninja HQ has received over 2218 Visitors accessing information workshops held both in-house and with external partner, Relaxed Sessions, Drop-In/Ad Hoc Support and the safe space/sensory space area. Outside of this of course is meeting parent/carers at Relaxed Sessions and events in the community (Ninja Outreach) where informal signposting and information is also provided.</p>
ACHSCP Podiatry Foot Care Project CLOSED	3.6.5 4.1.2	To raise awareness and provide education on NHS Scotland personal foot care agenda, an opportunity to enable carers to deliver these tasks with the confidence and knowledge required.	<p>In total 48 people filled out a base line survey with 7 people filling out the follow up survey. However, it was noted that 66.7% of those that filled out the base line survey felt that they would benefit from additional support however engagement with the sessions offered was poor.</p> <p>The 'Drop-in' sessions were generally not well attended and there is learnings from doing a direct invite approach for any future events.</p> <p>From approaching and engaging with people at the Vaccination Centre and offering advice two individuals were identified who wished to have one to one training to help them with the foot care they provide to the person they care for. Many people did</p>



			<p>come to the table at the Vaccination Centre to get advice on looking after their own foot health.</p> <p>The one-to-one sessions held went well with both people saying they had benefitted from the support and that they now felt more confident to carry out foot care. However, only one of the individuals wanted to complete the workbook and gain the certificate to say they had completed the training.</p>
Sport Aberdeen Young Carers SPACE Programme	1.3.1 4.1.2	To use sport, physical activity and play to improve life outcomes and regular opportunities for young carers across Aberdeen City.	13 Young carers been supported 1-2-1 bespoke sports and physical Activities. 5 further Young Carers supported 1-2-1 throughout school holidays. 10 bikes allocated to Young Carers through partnership working. Case studies and outcome based measures for Young Carers achieved, with high attendance rate and over 90 hours of 1-2-1 support given to Young Carers. Some of these sessions particularly throughout the school holidays was the only time the Young Carers was able to spend time with people their own age.
Quarriers Wee Blether Expansion	1.1.5 1.3.1 4.1.2 4.3.5	This project as requested by carers, from our recent feedback, is designed to reduce social isolation and to bring carers together in a relaxed setting, as well as offer opportunities for carers to build friendships and support networks. This group will be inclusive of people who have protected characteristics, such as LGBTQ carers, minority ethnic carers, carers who have a disability and young carers who are transitioning to adult services.	Increased Wee Blether and bespoke community groups now at 15 sessions per week. Sessions are delivered in various venues across the city.



BAC Develop Young Workforce Carers SVQ	1.2.3	To build the confidence and resilience of unpaid carers in Aberdeen through subject specific workshops that will empower and improve their outcomes when dealing with difficult and stressful situations in their lives. These workshops will pave the way for the Young Workforce team to provide enhanced qualifications which will promote leadership skills, creating future employability opportunities for all who engage	<p>*This project has not been funded for devices as not identified for requirement, however BAC received funding from ABZ Works for post and has successfully included Carers into the SVQ Qualification cohort 2024.</p> <p>Learning is to consider opportunities available for device and support for any future training to be provided for Carers as to unlock any barriers of access to services.</p>
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Not Started	0
In Progress/ On Track	12
Delayed	6
Completed	16
Continuous Review/ BAU	10

ACTION PLAN KEY

PRIORITY 1 - Identifying as a Carer and the first steps to support

Proactively create opportunities for more people across Aberdeen City to identify as a Carer						
What will we do?	When will we have done it by?	Action Status (Plan Key)	How will we know it is working? Performance / Measuring impacts	Who will be responsible?	Project Notes	Reviewed Deadline
1.1.2 Work with commissioned and internal services and carers themselves to review the information available particularly in relation to accessibility.	Ongoing	On Track	All Carers information held online and given out is in accessible formats	<ul style="list-style-type: none"> Adult Carers Support Service Young Carer Support Service Social Work Carer Rep Senior Project Manager (Strategy) 	Limited amount of influence, however continued open channels to share good practice and information. Link with Action 1.1.4 and Refreshed Adult Carers LOIP Project.	
1.1.4 'Review information 'and channels to reach carers, identify the touch points within the current systems, process and Tests of Change programmes etc which come across carers in their daily activity' Linked to 1.1.2	Ongoing	On Track	Increased numbers of adult and young carers identified.	<ul style="list-style-type: none"> ACVO 	CSIG Group has been collating touchpoints and Information channels. ACHSCP Collating on ACHSCP Website now. Link with 1.1.2 Test of Change includes the work already undertaken re	



					LOIP Projects and refreshed LOIP Adult Carers Project Aim.	
1.1.5 Understand the support needs of all Carers in Aberdeen and specifically those with protected characteristics (Equality Act (2010)), including particular focus on; <ul style="list-style-type: none">• Develop approaches to engaging with minority ethnic Carers• Develop approaches to engaging with LGBTQ+ Carers• Religious and Faith groups• Carers with Disabilities	June 2024	Progressing – delayed as aligning with other areas of work and timeline.	Increased number of Carers from Minority Ethnic and LGBTQ+ communities accessing support. Increased knowledge of support needed by these communities	<ul style="list-style-type: none">• Equalities and Human Rights Sub-group• Senior Project Manager (Strategy)• Development Officer (Consultation and Engagement)	Progressing through the information collated through the Carers survey and national census information. Learnings from Improvement Project – Expansion of Wee Blethers, that are specifically targeting other communities. Although we are collating information of numbers of Carers with Protected characteristics, we recognise some additional work and effort to reach out to communities. Timeline delayed as SPM to work with Equalities officers at ACC to embed Carers Information links. Actions from DiverCity Officer Network, as well as Strategic Planning Equality and Diversity	Oct 25 – Mar 26



Aberdeen City Health & Social Care Partnership

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					<p>Sub Group to be included.</p> <p>Plans for this to be part of the review and refresh of Carers Strategy Refresh as linked with barriers raised throughout the Collaborative Commissioning process.</p>	
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Improve the knowledge of Carer's Rights and Carers support services with the Education, Health and Social Care Workforce						
What will we do?	When will we have done it by?	Action Status (Plan Key)	How will we know it is working?	Who will be responsible?	Progress Update	Reviewed Deadlines
1.2.2 Test whether information sessions/training co-produced by carers for Adult Social Work Care Managers increases staff awareness/knowledge of carers rights and sharing of available support offered to carers at the earliest opportunity.	Ongoing	Progressing,	Gather workforce feedback before and after sessions.	Senior Project Manager (Strategy) Adult Social Work Rep Development Officer (Consultation & Engagement)	Engagement sessions throughout year, including attendance at ASW Forum, Staff Events and Pop Up stalls at Offices. Carers week also saw 2 awareness raising events.	
1.2.3 Consider any further requirements for Young Carers as a result of Education (Additional Support for Learning) (Scotland) Act 2004 including working with Schools to implement the 'Think Young carer Toolkit'	Year 1 - March 2024	Complete	Feedback to CSIG group and incorporate any additional actions	ACC Children's lead Rep	Think Young Carer Toolkit Inclusion of Carer Positive accreditation for schools.	
Improve the Knowledge of the wider Community of Aberdeen City of Carers Rights and Carers Support Services						
What will we do?	When will we have done it by?		How will we know it is working?	Who will be responsible?	Progress Update	
1.3.1 Test whether an awareness raising campaign providing information on rights, eligibility criteria, and opportunities increases awareness of and uptake of support (South Locality Plan)	Ongoing	Progressing and on Track	Gather community feedback before and after sessions.	Carers Strategy Implementation Group Quarriers, Barnardos, CSIG professional leads	This has been ongoing from Improvement Projects as well as Collaborative Commissioning process and will	



Test whether sessions/capacity building with community groups/organisations on carers rights/needs etc increases the no. of informal and free support available for carers to access. (North Locality Plan)					be a plan for implementation of new Contract. Campaign will include; Joint information for Young and Adult Carers Services, Carers Rights information, Carers Reference Group and opportunities for Breaks and peer support.	
1.3.2 Test whether promotional activities targeted to businesses on the benefits of the Carer Positive Award Scheme in Aberdeen through different channels (social media, case studies, website page) increases the number of businesses who are members of the scheme and having 'carer friendly' policies and working practices to support carers who might need to work in a more flexible manner.	Year 1 & 2 March 2025	Progressing and on Track	'Number of businesses and organisations participating in the scheme and achieving awards	Quarriers Senior Project Manager (Strategy) ACVO	Exploring opportunities with Carers Scotland and Carers Positive Framework	



Action Plan Key

Not Started	
In Progress/ On Track	
Delayed	
Completed	
Continuous Review	

PRIORITY 2 - Access to advice and support for Carers

Ensure Young Carers have access to a Young Carer Support Service who can provide individual advice and support						
What will we do?	When will we have done it by?	Action Status (Plan Key)	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
2.1.1 Carry out review of Young Carer Support service	March 2024 – March 2025 Quarterly Reports	Completed 2024	The performance measures within the contract evidence a that Carer outcomes are being met	Collaborative Commissioning Project Team	Collaborative Commissioning Process carried out with Programme Review undertaken, learnings from Collaborative Commissioning process incorporated within the new service contract start April 2025, however learnings around key areas such as transitions have been developed ahead of new contract.	
2.1.2 Tender for revised Young Carer Support Service at end of existing contract	March 2024 – March 2025	Completed 2024	Completion of tender for new service	Collaborative Commissioning Project Team	Original Contract timeline aligned with Adult Carers service to do a joint Collaborative Commissioning process for Carers services across Aberdeen. Collaborative Commissioning undertaken with full procurement process, Young Carers and Adult Carers retendered for Contracts starting April 2024	
Ensure Adult Carers have access to an Adult Carer Support Service who can provide individual advice and support.						
What will we do?	When will we have done it by?		How will we know it is working?	Who will be responsible?	Progress Update	



2.2.1 Review performance of Adult Carer Support service	Quarterly Reports March 2024 – March 2025	Completed	The performance measures within the contract evidence a that Carer outcomes are being met.	Collaborative Commissioning Project Team	Quarterly contract monitoring continuing. Aligned Collaborative Commissioning process completed with Adult and Young Carers Services. This is now completed with 2 continuing providers taking forward future contract starting April 2025. New Key performance indicators	
2.2.2 Ensure members of our Workforce who are also Carers are supported	Year 1 / 2 / 3 Annual reporting in line with the Workforce plan	In Progress	Delivery against the workforce plan and staff data/feedback gathered and analysed to help understand how well we are supporting carers in our workforce and what improvements can be made.	Transformation Programme Manager (Strategy) Workforce plan	Work to take place how we identify those in the workforce as Carers, then direct to support/resources. Built into Workforce Plan, engagement – Staff Mental Health and Wellbeing priority.	



Action Plan Key

Not Started	
In Progress/ On Track	
Delayed	
Completed	
Continuous Review	

PRIORITY 3 - Supporting future planning, decision making and wider Carer involvement

Young Carers have the opportunity to be leaders in planning their own support (Future Planning).						
What will we do?	When will we have it done by?	Action Status (Key Plan)	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
3.1.2 List all types of youth groups running youth programmes, engage them in ensuring young carers are identified and could they support them in being leaders in planning their own support, encourage these organisations also to be Carer Positive.	January 2024	Completed	Groups identify as 'Carer Positive'	ACVO, Barnardos, Sport Aberdeen with support of all CSIG members	List of Youth programmes and initiatives collated and shared with CSIG Group, been proven useful to share Carers information and seen in increase in Groups and Planning. Opening up opportunities for young Carers and understanding. Awaiting update from Carers Scotland on uptake on Carer Positive organisations.	
Ensure Adult Carers have the opportunity to be leaders in planning their own Support (Future planning).						
What will we do?	When will we have done it by?	Action Status (Key Plan)	How we know it is working?	Who will be responsible?	Progress Update	Revised Deadline



What will we do?		RAG C	How will we know it is working?	Who will be responsible?	Progress Update	
3.3.1 Review Eligibility Criteria for Adult Carers.	March 2024	Delayed	Revised Eligibility Criteria approved, published and utilised Current Criteria eligibility-criteria-for-carers-achscp-april-2018.pdf (aberdeencityhscp.scot)	Adult Social work & Quarriers Supported by Carers Strategy Implementation Group	Adult Social Work will include this as part of the eligibility criteria	MARCH 2025
3.3.2 Review templates and procedures for Adult Carer Support Plans, Anticipatory Care Planning and Patient Admission/Discharge. The former to include sections for Emergency Arrangements and Future Planning. Have one ACSP template used by Quarriers and Adult Social Work	March 2024	Delayed	Templates revised and in use.	Same group as above. Both pieces of work are linked.	As 3.3.1 - Update required from Adult Social Work, person to be allocated to conduct review of eligibility criteria and templated and procedures. Aligning this work as part of the implementation stage of the Carers Services contracts.	Implementation Stage CCC MARCH 2025
Carers have the opportunity to be involved in planning the support of the person they care for.						
What will we do?	When will we have it done by?	Action Status (Plan Key)	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline



3.4.1 Review progress so far and develop guidance in relation to carer involvement in the hospital discharge process, including awareness and recognition of the role of Young Carers.	March 2026	On Track	Guidance developed and in use.	LOIP Project Lead – Quarriers - supported by SPM	Has been identified as pathway to be developed in LOIP Refresh Aim, starting with Rehabilitation services, who have a longer discharge process planning stage, and learnings to be shared and expanded to further hospital discharge processes. LOIP Project Link Actions linked to	
3.4.2 Review support guidance for Carers when the cared for person is moved to a Care Home.	March 2024	Delayed	Guidance understood and in use.	CSIG & Scottish Care	This action to be updated to include Care at Home. Scottish Care representative now established with CSIG Group.	October 2025
There are opportunities to access independent sources of support for both the Carer and the Cared for Person						
Actions moved to BAU/ Continuous Review						
All Carers have opportunities to be involved in decision making about Carer Support Services, the Carer Strategy and the wider work of the ACHSCP (Participation and Engagement).						
What will we do?		RAG C	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadline
3.6.1 Develop a reference group made up of carers with different experiences of caring to support the IJB carer representatives and improve access to and communication with them.	Ongoing Year 2/3	On Track	Reference group in place Communication arrangements in place	Development Officer (Consultation and Engagement) & Senior Project Manager (Strategy)	Initial Group established. 1 year anniversary, more information in Annual Report. Work will move to ongoing for Development of the Group and increasing membership.	



					2025 ambition is Carers Reference Group co-produce and develop the Carers Strategy refresh.	
3.6.2 Implementation and awareness of Carer and Service User Engagement protocol for planning services, including awareness and recognition of the role of Young Carers.	May 2024	Completed 2024	Protocol understood and in use.	Carers Strategy Implementation Group Specific remit of Development Officer (Consultation & Engagement)	IJB Report approved in May 2024 for Engagement and Human Rights Guidance and has also been updated with inclusion of a Community Engagement Toolkit.	
3.6.4 Carers to be involved in the wider planning of and future commissioning of ACHSCP services and are recognised as a specific consultation group.	March 2025	Completed 2024	Carers Reference Group (when established) engaged in services through commissioning work planning.	Carers Reference Group Lead Commissioner (ACHSCP)	As above, linked with 3.6.3, Carers were key stakeholder commissioning and service design of the Carers Support Services.	
3.6.5 Ensure Carers views are surveyed regularly, and the feedback informs future support planning.	Ongoing Year 1/2/3	Completed 2024	Survey results indicate improved Carer experience and Action Plan revised in response	Development Officer (Consultation and Engagement)	Annual Carers Survey in effect – due to finish 19 th January 2024. Quarriers also have a quick survey out, info to be shared with CSIG Group when available.	Move to BAU
3.6.6 Provide on-going support as required to the carer representatives to the IJB in consultation with them as to their specific needs.	Ongoing Year 1/2/3	On Track	Feedback from carers representatives indicates they feel supported	Senior Project Manager (Strategy), Development Officer (Consultation & Engagement), Quarriers	New Senior Project Manager (Strategy) in post August 2023, in regular contact with IJB Carer Reps. Looking for New Carers IJB Rep for early 2025.	

Action Plan Key

Not Started



Priority 4 - Community support and services for Carers

What will we do?	When will we have done it by?	RAG C	How will we know it is working?	Who will be responsible?	Progress Update	Revised Deadlines
4.1.2 Maximise opportunities for Carers to access Community groups and activities. Incorporates; Increase the number of informal opportunities for Carers across the locality. North Locality Plan	Year 1 / 2 / 3 Ongoing	On Track	Feedback from Carers indicates opportunities are available. Identified opportunities are available in North Locality. Whilst identified in the North Locality plan this will be progressed for Central and South to ensure equality of opportunity across Localities.	Carers Strategy Implementation Group • ACVO • Wellbeing Project Manager • Quarriers • Barnardos Carers Reference Group (when established) Locality Empowerment Groups	CRG updates, Carer friendly community groups Stuart to progress with TPM for communities (PHC for North) - How is this linked to SWSC? Age Friendly event 24 June, Quarriers to attend Feedback from Event Project Manager. Wee blethers established LOIP Close Report gives overview Wetoo Parent Support Groups Quarriers Christmas meals Barnardos – SHMU	
Support the ongoing development of a range of mainstream supports and services to enable Carers to receive a break from Caring in line with the proposed ‘right to a break’ within the National Care Service Bill						
All Actions moved to Completed or BAU						
Continue to develop a range of support options for Carers, where the cared for person has high level needs, which allow choice and control in line with the proposed ‘right to a break’ within the National Care Service Bill.						



What will we do?	When will we have done it by?		How will we know it is working?	Who will be responsible?	Progress Update	
4.2.3 Review 'Short Breaks statement'	Year 1 – January 2024	Delayed	Review completed	Senior Project Manager (Strategy)	SPM to progress and update. Do this in conjunction with 3.3.1 (Eligibility Criteria)	March 2025
4.3.3 Review of Respite and Interim Beds for Older People and those with Physical Disabilities	Year 1 September 2023	Delayed	There is capacity to meet the demand for planned respite provision	CSIG SW Lead Senior Project Manager (Services and Pathways)	SPM Services and Pathways to update, report being prepared and will be shared with CSIG when ready	
4.3.4 Consider learning from Technology Enabled Care projects within Social Care Pathways review and implement any additional tests of change required as a result	Year 2 – January 2025	On Track	Will be dependent on work within separate Programme of work on Social care Pathways.	SW Lead to keep CSIG informed.	Digital Project Manager is lead, updates to be obtained from TEC board. Same Digital Project Manager aligned to ACHSCP Carers Website development. To be invited to January Carers Strategy Implementation Group	
4.3.5 Develop a respite bureau	March 2026	On Track	Bureau in place	SPM, Quarriers	Part of LOIP Project – Development for year 2 from initial test of change.	



Continuous Review Tasks

1.1.1 Hold database(s) of carers in Aberdeen City.	Year 1 / 2 / 3 Ongoing	Continuous Review	Stats available from database(s) on no. of Carers	<ul style="list-style-type: none"> • Adult Carers Support Service • Young Carer Support Service • Data Controller - HSCP 	Both Carers Support Services hold Carers Databases. ACHSCP will remain as data controllers, and request information updates through Quarterly Monitoring Reports. Continuous review on information sharing.	
1.1.3 Work with commissioned and internal services to ensure we are encouraging and supporting Carers to identify as such and making every opportunity count in this regard. Incorporates; Identify early intervention and prevention support for Carers in the community with a view to addressing gaps and support. South Locality Plan	Year 1 / 2 / 3 Ongoing	Continuous Review	Increased numbers of adult and young carers identified.	<ul style="list-style-type: none"> • Senior Project Manager (Strategy) • Adult Carers Support Service • Young Carer Support Service • CSIG professional lead reps • Public Health Coordinators • Locality Empowerment Groups 	<p>Good Practice shared with Adult Carers LOIP and Young Carers Project Charters.</p> <p>Funding Applications being reviewed that will support this action.</p>	
1.2.1 Improve knowledge of the workforce through targeted training and development opportunities for staff working within the ACHSCP, Aberdeen City Council and NHS Grampian.	Ongoing with benchmarking every year Year 1- develop training programme and roll out	Continuous Review	<p>No. and % of Adult Social Work Care Managers attending carers rights training/information sessions</p> <p>No. of staff aware of carers rights</p> <p>No. of staff reporting increased awareness of carers rights</p>	<p>Senior Project Manager (Strategy)</p> <p>CSIG professional lead reps</p> <p>Development Officer (Consultation & Engagement)</p>	<p>Consider online course too</p> <p>Exploration across Grampian</p> <p>JANUARY WORKSHOP</p> <p>Carers Scotland – Carers Positive Link</p>	



			Campaign analytics		Young Carers Training Programme – Amy Duncan Linking with Carers Scotland – Carers Positive for April 2024 roll out new legislation.	
3.2.1 Develop a pathway and protocol for transition planning from Young to Adult Carer, including response to and provision for 16 & 17 year old Young Carers.	Year 1 - January 2024	Continuous Review	Number of Young Carers transferring to Adult Support Service.	CSIG sub-group to action this; Senior Project Manager (Strategy), Quarriers, Barnardos, Children's services Lead, adult Social work lead	SPM to link in and progress Link in with Ally Palin (currently working on GIRFE LD transition into Adult Services) Workshop JANUARY	
3.3.4 Ensure appropriate advice and support on employment issues and finances is available to Carers of working age	Ongoing 1/2/3	Continuous Review	An agreed approach to support is in place linking with National Carer Strategy Actions.	Quarriers	To include Young Carers that are in employment To be updated (consider transitions and the national strategy) Link with Workforce Plan actions and organisational links.	
3.5.1 Develop an overview of Carer Support services which can provide independent advice to Carers and the Cared for person in specific circumstances where independent support is required to ensure they are signposted correctly, e.g. Advocacy, Adult Protection, Domestic Abuse.	December 2023	On Track move to Continuous Review	All relevant Carer services are listing themselves on ALISS and / or Scottish Social Services Directory Linked with Actions in 1.1.1 and 1.1.6	ACVO Quarriers Barnardos	Linked with Actions 1.1.1 and 1.1.6 Information and signposting links to be held independently at ACHSCP Website.	



3.6.3 Co-design local Carers resources and support. North Locality plan		Continuous Review	Carers have ongoing co-design involvement in development of support provided by Quarriers as per the existing contract. Carers co-design the next service when the contract is due for re-tender.	Carers Reference Group Carers Strategy Implementation Group Strategic commissioning and procurement board	Carers Reference Group now established, will be looking for more involvement from representatives with CSIG Group and actions including Collaborative Commissioning processes, Information review and test of change projects.	
4.3.1 Increase number of eligible Carers being offered the 4 Self-Directed Support (SDS) Options and associated budgets.	Year 1 / 2 / 3 Ongoing with Annual review	Continuous Review	SDS Statistical Report.	Lead Social Work Manager (ACHSCP)	Monthly/ Quarterly report from SDS at the moment will be compiled into Annual Report.	
4.3.2 Increase the range of supports available to eligible Carers under each SDS Option therefore providing true choice for Carers.	Year 1 / 2 / 3	Continuous Review	SDS Statistical Report.	Lead Social Work Manager (ACHSCP)	Monthly/ Quarterly report from SDS at the moment will be compiled into Annual Report.	
4.3.6 Review of Day opportunities for Older Adults – Initial test of Change	Year 1	Completed move to Continuous Review	Attendance numbers and qualitative feedback.	CSIG SW Lead	Wee blether groups established– Further wee blethers to be developed across the City. Evaluation will be carried out and provided. (ongoing and evolving) Quarriers taking on 15hrs per week support for wee blether groups	



					Evaluation included in LOIP Project Close Report. Annual Evaluation to be incorporated in Annual Report.	
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Completed Tasks

1.1.6 Review the information held online for Carers to ensure it is easy to access, signposts correctly and is kept up to date.	Year 1 - December 2023 Initial Review Completed Move to Continuous Review	Completed	Monitor numbers accessing online information	<ul style="list-style-type: none">• Development Officer (Consultation & Engagement)• Adult Carers Support Service• Young Carer Support Service• CSIG professional lead reps• Project Manager support	Information held by Carers Information Services updated on their websites. CSIG Collated other useful information link for Carers and now available on ACHSCP Website. Carers Reference Group to Review ongoing basis as well as feedback in Carers Annual Survey.	
3.1.1 Review use of Young Carer's Statements.	December 2023	Completed	Increase number of completed Young Carer Statements. Annual audit of the value of the completed plans with the individual carers.	Integrated Children's Services (ACC) Commissioned Service	Children's Services lead to update, who audits?	
3.2.2 Identify all 3rd sector organisations that support families including those involved with children transitioning into adult services.	Year 1 - September 2023	Completed	Organisation list and contacts received	ACVO	Provided by ACVO, will support action 3.2.1 and other	



					Pathway touchpoints as well as information sharing and good practice distribution.	
3.3.3 Review use of Adult Carer Support Plans	January 2024	Completed	Increase number of completed Adult Carer Support Plans Annual audit of the value of the completed plans with the individual carers.	Adult Social Care Commissioned Service	Jo/Andrew to update working with SW Annual audit – who audits?	
4.1.1 Develop a Culture of Creativity through embedding the Promoting variety approach into development of Carers Support including; mainstream, services, Carer support services and Self-Directed Support option for Carers with eligible needs and Cared for with high level needs.	Year 1 – Promoting Variety project	Completed	New projects being added to Action Plan to address specific areas as identified through community engagement	Carers Strategy Implementation Group Carers Reference Group LOIP Resilient, Included & Supported Group Adult SW Lead Rep	Project Update on promoting variety, Chapelton and enhanced VR/Care Home breaks. Evaluation required by October 2023. LOIP Close Report now available.	
4.2.2 Test whether a 'Respite' scheme with businesses increases the range of co-designed respite/short break provisions available. (North Locality Plan) LOIP Change Idea & North Locality Plan	Year 1 • September 2023	Completed	Performance reported via LOIP Outcome Improvement Group. 'Resilient, Included, Supported'.	Quarriers	Andrew to update on the charter via regular updates to CSIG LOIP CLOSE REPORT	
4.2.3 Review 'Short Breaks statement'	Year 1 – January 2024	Completed	Review completed	Senior Project Manager (Strategy)	SPM to progress and update. Do this in conjunction with 3.3.1 (Eligibility Criteria)	
4.3.6 Review of Day opportunities for Older Adults – Initial test of Change	Year 1	Completed	Attendance numbers and qualitative feedback.	CSIG SW Lead	Wee blether groups established– Further wee blethers to be developed across the City. Evaluation will	Move to Continuous Review – Annual Evaluation



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					<p>be carried out and provided. (ongoing and evolving) Quarriers taking on 15hrs per week support for wee blether groups</p> <p>Evaluation included in LOIP Project Close Report.</p> <p>Annual Evaluation to be incorporated in Annual Report.</p>	
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